



Information Technology Sub (Finance) Committee

Date: FRIDAY, 14 JULY 2017
Time: 1.45 pm
Venue: COMMITTEE ROOMS - WEST WING, GUILDHALL

Members: Deputy Jamie Ingham Clark (Chairman)
Hugh Morris (Deputy Chairman)
Rehana Ameer
Randall Anderson
Deputy Keith Bottomley
John Chapman
Tim Levene
Jeremy Mayhew
Deputy Robert Merrett
Sylvia Moys
James Tumbridge

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Lunch will be served in the Guildhall Club at 1pm

John Barradell
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**
2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**
To agree the public minutes and non-public summary of the meeting held on 26 May 2017.

For Decision
(Pages 1 - 6)
4. **OUTSTANDING ACTIONS**
Joint report of the Town Clerk and Chamberlain.

For Information
(Pages 7 - 10)
5. **IT DIVISION UPDATE**
Report of the Chamberlain.

For Information
(Pages 11 - 22)
6. **COUNCIL TAX & BUSINESS RATES**
Report of the Chamberlain.

For Decision
(Pages 23 - 26)
7. **GDPR BRIEFING**
Report of the Chamberlain.

For Information
(Pages 27 - 38)
8. **WEBSITE UPDATE AND ACTION PLAN INCLUDING MEMORANDUM OF UNDERSTANDING BETWEEN THE IT DIVISION AND COMMUNICATIONS DIVISION**
Report of the Director of Communications and the Information Technology Director.

For Information
(Pages 39 - 46)

9. **OPEN MEDIATED WIFI PROVISION FOR GUILDHALL EVENTS**

Report of the Chamberlain.

For Information
(Pages 47 - 52)

10. **WORK PROGRAMME**

Report of the Chamberlain.

For Information
(Pages 53 - 54)

11. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

12. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

13. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Agenda

14. **NON PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 26 May 2017.

For Decision
(Pages 55 - 58)

15. **NON PUBLIC OUTSTANDING ACTIONS**

Joint report of the Town Clerk and Chamberlain.

For Information
(Pages 59 - 60)

16. **IT TRANSFORMATION PROGRAMME - UPDATE REPORT**

Report of the Chamberlain.

For Information
(Pages 61 - 68)

17. **IT MOBILITY STRATEGY**

Report of the Chamberlain.

For Decision
(Pages 69 - 76)

18. **NEW IT TARGET OPERATING MODEL**
Report of the Chamberlain.
- For Information**
(Pages 77 - 94)
19. **CUSTOMER RELATIONSHIP MANAGEMENT (CRM)**
Report of the Chamberlain.
- For Decision**
(Pages 95 - 106)
20. **AGILISYS CONTRACT NEGOTIATIONS MEMBERS WORKSHOP**
Report of the Chamberlain.
- For Information**
(Pages 107 - 116)
21. **IT DIVISION RISK UPDATE**
Report of the Chamberlain.
- For Information**
(Pages 117 - 142)
22. **SOCITM ASSURANCE COVERING REPORT**
Report of the Chamberlain.
- For Information**
(Pages 143 - 166)
23. **DEEP DIVE: CR16 INFORMATION SECURITY**
Report of the Chamberlain.
- For Information**
(Pages 167 - 204)
24. **CITY OF LONDON PSN CERTIFICATION VERBAL UPDATE**
The Chamberlain to be heard.
- For Information**
25. **IT SERVICE AND PERFORMANCE**
Report of the Chamberlain.
- For Information**
(Pages 205 - 208)
26. **SUPERFAST BROADBAND RESOURCE**
Report of the Chamberlain and the Director of Built Environment.
- For Decision**
(Pages 209 - 232)

27. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**
28. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**